

Join the hundreds of people holding manufacturers accountable for defective and unsafe pressure cookers by asserting your pressure cooker personal injury claim.

Pressure cooker manufacturers market their products as a quick, healthy and safe way to cook. However, the reality is that many of the pressure cookers on the market have serious design flaws that can lead to severe malfunctions. These malfunctions can cause steam and scalding hot liquids and food to explode out of the pressure cooker, burning the user and anyone nearby.

The pressure cooker litigation team at Johnson Becker is experienced at holding manufacturers responsible for defective products. Over the last four years, Johnson Becker has represented over 300 people in more than 40 states who have been burned by exploding pressure cookers. In addition, we have handled pressure cooker cases against virtually all of the major name-brand manufacturers.

Each pressure cooker lawsuit is dependent on its own unique facts, but our firm continues to successfully file lawsuits against the manufacturers of defective pressure cookers and obtain settlements for our clients. We believe that holding manufacturers responsible for our clients' injuries not only helps our clients, but prevents future injuries by forcing manufacturers to evaluate and improve the safety of their products.

What Our Clients Say About Us . . .

“Johnson Becker was so helpful and easy to work with. They were always immediately available to answer my questions and they kept me up to date every step of the way. All the staff were extremely compassionate and professional. If you need a firm to handle your litigation, I highly recommend Johnson Becker.” -*Sandy F.*

“My experience with Johnson and Becker especially working with Mr Adam and Mr Mike has been beyond explainable. They are an amazing team. Mr Adam has been in touch with me throughout the whole process, never left me wondering. This law firm has worked with me to get the best results and . . . everything they said they would do, they did it. I would highly recommend them to anyone who needs a great law firm.” -*Brenika L.*

“The service we received from Adam Kress and his team was outstanding. We came away feeling like we had a new friend. Our biggest surprise was that this company not only works on getting money for their clients, they actually care about getting unsafe products off the market. Thanks Johnson and Becker for making us feel like we helped make the world a little safer!” -*Ken C.*

Meet Our Pressure Cooker Attorneys:

Combined, they have over 55 years of experience holding manufacturers accountable when they choose to put profits over safety.

Michael Johnson

is a founding partner of Johnson Becker and the Co-Chair of its Consumer Products and Mass Tort Departments. Michael exclusively represents individuals across



the country injured by defective and dangerous products, with an emphasis on consumer goods. Michael has battled major product manufacturers at trial, in the appellate courts, and all the way to the U.S. Supreme Court.

Kenneth Pearson

is a partner at Johnson Becker. A graduate of Harvard Law School, Ken began his career representing product manufacturers.



He now draws on that experience to exclusively represent individuals seeking recovery for product-related personal injuries in state and federal courts nationwide.

Adam Kress

began his career at Johnson Becker in 2013, and has exclusively represented plaintiffs in product liability, personal injury and wrongful death claims. Adam co-chairs the firm's Consumer Products Department.



**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF LOUISIANA
SHREVEPORT DIVISION**

GABRIELLE MOORE,

Plaintiff,

VERSUS

**FARBERWARE LICENSING COMPANY,
LLC d/b/a FARBERWARE
COOKERWARE,**

Defendant.

Civil Action No.:

Judge:

Magistrate Judge:

COMPLAINT FOR DAMAGES

TO THE HONORABLE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF LOUISIANA AND THE JUDGES THEREOF:

The complaint of Gabrielle Moore, a person of the full age of majority, through undersigned counsel, alleges the following upon personal knowledge and belief, and investigation of counsel:

NATURE OF THE CASE

1. This is a product liability action seeking recovery for substantial personal injuries and damages suffered by **Plaintiff Gabrielle Moore** (hereafter referred to as “Plaintiff”), after Plaintiff was seriously injured by a Farberware 7-in-1 programmable pressure cooker (hereafter generally referred to as “pressure cooker(s)").
2. Defendant Farberware Licensing Company, LLC d/b/a Farberware Cookware (hereafter referred to as “Defendant Farberware”) designs, manufactures, markets, imports, distributes, and sells a wide-range of consumer products, including the subject 7-in-1 programmable pressure cooker at issue in this case.

3. On or about November 17, 2020, Plaintiff suffered serious and substantial burn injuries as the direct and proximate result of the pressure cooker's lid suddenly and unexpectedly exploding off the pressure cooker's pot during the normal, directed use of the pressure cooker, allowing its scalding hot contents to be forcefully ejected from the pressure cooker and onto Plaintiff.

4. As a direct and proximate result of Defendant's conduct, the Plaintiff in this case incurred significant and painful bodily injuries, medical expenses, wage loss, physical pain, mental anguish, and diminished enjoyment of life.

THE PARTIES

5. Plaintiff was, at all relevant times, a resident and citizen, and domiciled in the City of Shreveport, State of Louisiana. Plaintiff has resided in the City of Shreveport, State of Louisiana from the time of her injuries through the present and is therefore deemed a citizen of this state for purposes of diversity jurisdiction under 28 U.S.C. § 1332.

6. Defendant Farberware designs, manufacturers, markets, imports, distributes and sells a variety of consumer products, including the subject "Farberware 7-in-1" pressure cookers.

7. Defendant Farberware is a Massachusetts Limited Liability Company acquired by the Meyer Corporation, and incorporated in the State of California, and has a principal place of business located at 300 1st Avenue, Needham, MA 02494. At the time of Plaintiff's injuries on November 17, 2020, the Meyer Corporation was the sole shareholder of Defendant Farberware, and was organized under the laws of the State of California with a registered service address at 2001 Meyer Way, Fairfield, , California, 94533.

8. Accordingly, Defendant Farberware is a resident and citizen of the State of Massachusetts for purposes of diversity jurisdiction under 28 U.S.C. § 1332.

JURISDICTION AND VENUE

9. This Court has subject matter jurisdiction over this case pursuant to diversity jurisdiction prescribed by 28 U.S.C. § 1332 because the matter in controversy exceeds the sum or value of \$75,000, exclusive of interest and costs, and there is complete diversity between the parties.

10. Venue is proper in this Court pursuant to 28 U.S.C. § 1391 because all or a substantial part of the events or omissions giving rise to this claim occurred in this district.

11. Venue is also proper in this Court pursuant to 28 U.S.C. § 1391 because Defendant has sufficient minimum contacts with the State of Louisiana and intentionally availed itself of the markets within Louisiana through the promotion, sale, marketing, and distribution of its products.

FACTUAL BACKGROUND

12. Defendant Farberware is engaged in the business of designing, manufacturing, warranting, marketing, importing, distributing, and selling the pressure cookers at issue in this litigation.

13. Defendant Farberware warrants, markets, advertises, and sell its pressure cookers as a means “to take the guesswork out of some of the most common cooking tasks”¹

14. Defendant Farberware boasts that its pressure cookers have “large locking lid to prevents the cooker from opening while pressurized,”² which purport to keep the user safe while cooking.

15. For example, according to the Owner’s Manual accompanying the individual unit sold, the pressure cookers are equipped with “important safeguards” that prevents the lid from unlocking until “the float valve drops down by itself.”³

¹<https://www.walmart.com/ip/Farberware-Programmable-Digital-Pressure-Cooker-6-Quart/46543314> (last accessed November 9, 2021)

² *Id.*

³ Attached hereto as “Exhibit A” and incorporated by reference is the “Farberware 7-in-1 programmable pressure cooker” Owner’s Manual. *See*, e.g. pgs. 3, 11.

16. By reason of the forgoing acts or omissions, the above-named Plaintiff and/or her family purchased the pressure cooker with the reasonable expectation that it was properly designed and manufactured, free from defects of any kind, and that it was safe for its intended, foreseeable use of cooking.

17. On or about November 17, 2020, Plaintiff was using the pressure cooker designed, manufactured, marketed, imported, distributed, and sold by Defendant Farberware for its intended and reasonably foreseeable purpose of cooking.

18. While the pressure cooker was in use for cooking, the pressure cooker's lid unexpectedly and suddenly blew off the pot in an explosive manner. The contents of the pressure cooker were forcefully ejected out of the pot and onto Plaintiff, causing severe, disfiguring burns to, *inter alia*, her arms and breasts.

19. Plaintiff and her family used the pressure cooker for its intended purpose of preparing meals and did so in a manner that was reasonable and foreseeable by the Defendant Farberware.

20. However, the aforementioned pressure cooker was defectively and negligently designed and manufactured by Defendant Farberware in that it failed to properly function as to prevent the lid from being removed with normal force while the unit remained pressurized, despite the appearance that all the pressure had been released, during the ordinary, foreseeable and proper use of cooking food with the product; placing the Plaintiff, her family, and similar consumers in danger while using the pressure cookers.

21. Defendant Farberware's pressure cookers possess defects that make them unreasonably dangerous for their intended use by consumers because the lid can be rotated and opened while the unit remains pressurized.

22. Further, Defendant Farberware's representations about "safety" are not just misleading, they are flatly wrong, and put innocent consumers like Plaintiff directly in harm's way.

23. Economic, safer alternative designs were available that could have prevented the pressure cooker's lid from being rotated and opened while pressurized.

24. As a direct and proximate result of Defendant Farberware's intentional concealment of such defects, its failure to warn consumers of such defects, its negligent misrepresentations, its failure to remove a product with such defects from the stream of commerce, and its negligent design of such products, Plaintiff used an unreasonably dangerous pressure cooker, which resulted in significant and painful bodily injuries.

25. Consequently, the Plaintiff in this case seeks compensatory damages resulting from the use of Defendant Farberware's pressure cooker as described above, which has caused the Plaintiff to suffer from serious bodily injuries, medical expenses, lost wages, physical pain, mental anguish, diminished enjoyment of life, and other damages.

CAUSES OF ACTION
PURSUANT TO THE LOUISIANA PRODUCTS LIABILITY ACT
(LSA-R.S. 9:2800.52, ET SEQ.)

26. Plaintiff incorporates by reference each preceding and succeeding paragraph as though set forth fully at length herein.

27. At the time of Plaintiff's injuries, Defendant's pressure cookers were defective and unreasonably dangerous for use by foreseeable consumers, including Plaintiff.

28. Defendant's actions and omissions were the direct and proximate cause of the Plaintiff's injuries and damages.

29. Defendant, under all applicable laws including, but not limited to, the Louisiana Products Liability Act, LSA-R.S. 9:2800.52 *et seq.*, is liable unto Plaintiff for her injuries and damages for

designing, manufacturing, assembling, marketing, distributing, and/or selling the aforesaid pressure cooker that was unreasonably dangerous in construction or composition, in design, because inadequate warnings about the product had not been provided, and/or because the pressure cooker did not conform to the implied and express warranties of the manufacturer about this product.

WHEREFORE, Plaintiff demands judgment against Defendant for damages, together with interest, costs of suit and all such other relief as the Court deems proper.

INJURIES & DAMAGES

30. As a direct and proximate result of Defendant's negligence and wrongful misconduct as described herein, Plaintiff has suffered and will continue to suffer physical and emotional injuries and damages, including past, present, and future physical and emotional pain and suffering, as a result of the burn injuries she suffered from the incident.

31. As a direct and proximate result of Defendant's negligence and wrongful misconduct, Plaintiff has incurred and will continue to incur the loss of full enjoyment of life and physical disfigurement as a result of the burn injuries she suffered from the incident.

32. As a direct and proximate cause of Defendant's negligence and wrongful misconduct, Plaintiff has and will continue to incur expenses for medical care and treatment, as well as other expenses, as a result of the burn injuries she suffered from the incident.

33. Plaintiff's damages exceed \$75,000.00 as required by 28 U.S.C. § 1332(a), and Plaintiff is entitled to recover the foregoing damages from Defendant in an amount to be proven at trial.

JURY TRIAL DEMANDED

34. Plaintiff is entitled to and demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendant for damages, to which she is entitled by law, as well as all costs of this action, interest and attorneys' fees, to the full extent of the law, whether arising under the common law and/or statutory law, including:

- a. judgment for Plaintiff and against Defendant;
- b. damages to compensate Plaintiff for her injuries, economic losses and pain and suffering sustained as a result of the use of the Defendant's pressure cookers;
- c. pre and post judgment interest at the lawful rate;
- d. a trial by jury on all issues of the case; and
- e. for any other relief as this Court may deem equitable and just, or that may be available under the law of another forum to the extent the law of another forum is applied, including but not limited to all reliefs prayed for in this Complaint and in the foregoing Prayer for Relief.

Respectfully submitted,

THE GERTLER LAW FIRM

Dated: November 10, 2021

/s/ Louis L. Gertler, Esq.
Louis L. Gertler, Esq. (#23091)
935 Gravier Street, Suite 1900
New Orleans, LA 70112
(504) 581-6411
lgertler@gertlerfirm.com

In association with:

JOHNSON BECKER, PLLC

/s/ Adam J. Kress, Esq.
Adam J. Kress, Esq. (MN ID #0397289)
Pro Hac Vice to be filed
444 Cedar Street, Suite 1800
St. Paul, MN 55101
(612) 436-1800
akress@johnsonbecker.com

Attorneys for Plaintiff

EXHIBIT A

FARBERWARE®

7-IN-1 PROGRAMMABLE PRESSURE COOKER

Model Number: WM-CS6004W

UPC: 839724011821

Customer Assistance

1-855-451-2897 (US)



Please consider the option to recycle the packaging material.



Downloaded from hipcooking.com

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- **Read all instructions before use.**
- **WARNING** - to protect against electric shock, fire and personal injury:
 - do not immerse cord or plug in water or other liquid;
 - do not immerse the appliance or any electrical components in water or any other liquids;
 - always switch off and unplug the appliance before cleaning;
 - always let the appliance cool down before cleaning or moving it.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from wall outlet when the appliance is not in use, before putting on or taking off parts, and before cleaning. Allow to cool before handling, putting on or taking off parts, and before cleaning.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injuries to persons.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, has been dropped or damaged in any manner. Call our toll-free customer assistance number for information on examination, repair, or adjustment.
- Do not use outdoors or in a damp area.
- Do not operate the unit near water or fire. Do not expose the unit to direct sunlight.
- Do not place the appliance close to the edge of the countertop.
- Do not let power cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner or in a heated oven.
- Do not place the appliance on an unstable surface. Never operate the appliance on or near flammable materials such as newspapers or paper plates.
- Do not use appliance for other than intended use.
- Do not clean with metal scouring pads. Pieces can break off the pad and touch electrical parts involving a risk of electric shock.
- To disconnect, press **STOP** button, then remove plug from wall outlet.
- Do not touch hot surfaces. Use handles or knobs.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids. Do not move the appliance while it is switched on.
- Do not exceed **Max** indicator on removable container when placing food inside.
- Do not use the appliance in proximity to appliances generating magnetic fields.

SAVE THESE INSTRUCTIONS!

IMPORTANT SAFEGUARDS

- Always check the valves and steam release for clogging before each use.
- Do not cover valves, steam release and/or air vent of the appliance.
- During use and when opening the lid, hot steam is released. Keep hands and face clear.
- CAUTION - Risk of Electric Shock. Cook only in provided removable container.
- Be aware that certain foods, such as applesauce, cranberries, pearl barley, oatmeal or other cereals, split peas, macaroni, rhubarb, or spaghetti can foam, froth, and sputter, and clog the pressure release device. These foods should not be cooked in a pressure cooker.
- CAUTION - Never use the appliance for deep frying or pressure frying with oil. It is dangerous and may cause fire or serious damage.
- This appliance cooks under pressure. Improper use may result in scalding injury. Make certain unit is properly closed before operating (↳ Operation).
- Do not open the pressure cooker until the unit has cooled and all internal pressure has been released. If the lid is difficult to open, this indicates that the cooker is still pressurized – do not force it open. Any pressure in the cooker can be hazardous (↳ Operation).
- Do not fill the unit over $\frac{2}{3}$ full. When cooking foods that expand during cooking such as rice or dried vegetables, do not fill the unit over $\frac{1}{2}$ full. Overfilling may cause a risk of clogging the vent pipe and developing excess pressure (↳ Operation).
- Never place the removable container in cooker housing without food or water in it. If removable container is empty during operation it may change color, the bottom can distort or may become unusable.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

SAVE THESE INSTRUCTIONS!

ADDITIONAL SAFEGUARDS

This appliance is for **HOUSEHOLD USE ONLY**.

CAUTION:

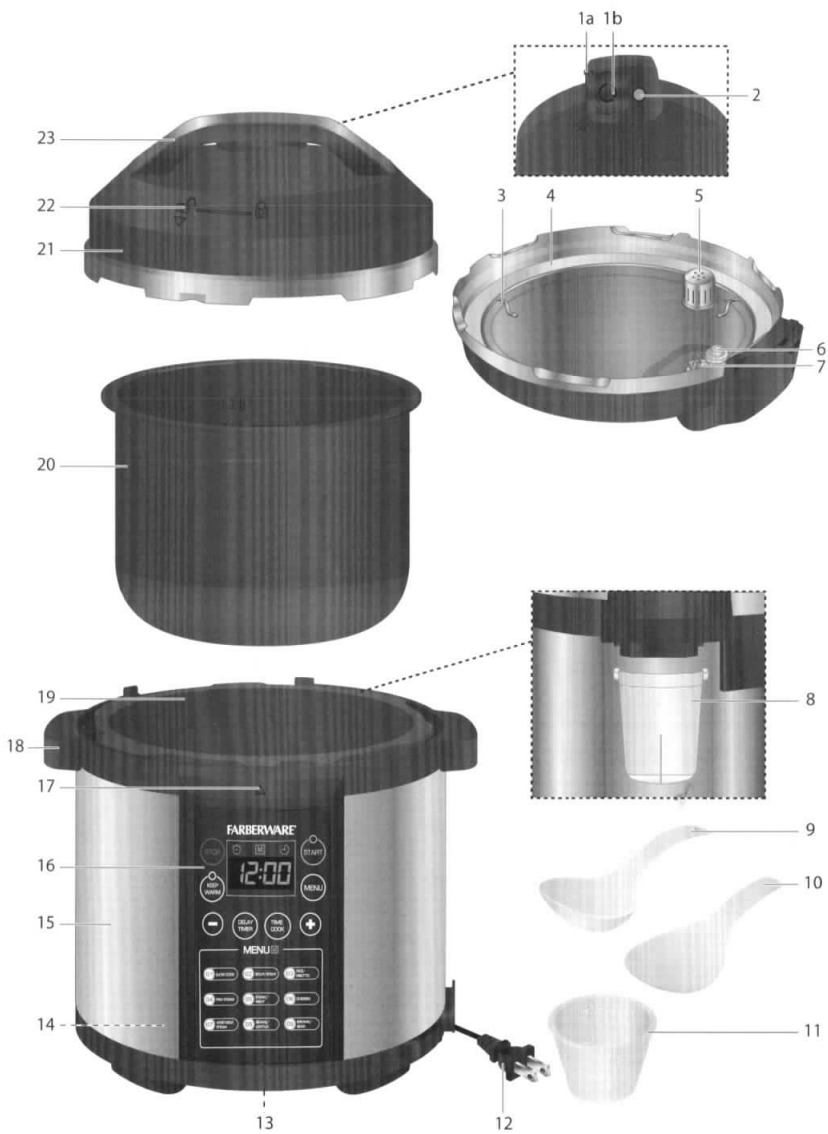
- **DO NOT OPERATE THIS APPLIANCE, IF THE POWER CORD SHOWS DAMAGE OR APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.**
- A short power-supply cord is to be provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
- Longer extension cords are available and may be used if care is exercised in their use.
- If a longer extension cord is used:
 - The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
 - The longer cord should be arranged so that it will not drape over the countertop or table top where it can be pulled on by children or tripped over unintentionally.

Polarized plug

- This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
- Do not let children handle the electrical cord and do not let them put it into their mouths.




SAVE THESE INSTRUCTIONS!

PARTS

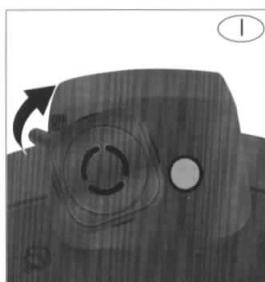
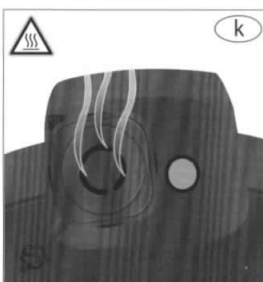


PARTS

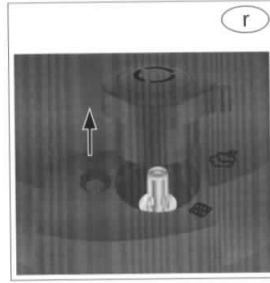
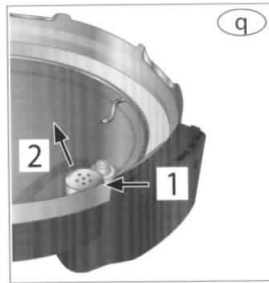


- | | |
|-----------------------------|--|
| 1. a. Exhaust valve handle | 18. Appliance handles |
| b. Exhaust valve | 19. Inner housing |
| 2. Float valve | 20. Removable container |
| 3. Seal ring retainer | 21. Lid |
| 4. Seal ring | 22. Lid position indicator |
| 5. Valve protector | 23. Lid handle |
| 6. Float valve silicone cap | 24. Delay timer symbol  |
| 7. Inner exhaust valve | 25. Menu symbol  |
| 8. Spillover protection | 26. Time cook symbol  |
| 9. Soup ladle | 27. START button |
| 10. Rice scoop | 28. Display |
| 11. Measuring cup | 29. MENU button |
| 12. Power cord with plug | 30. +/- button |
| 13. Air vent | 31. TIME COOK button |
| 14. Heating element | 32. Menu references |
| 15. Cooker housing | 33. DELAY TIMER button |
| 16. Control panel | 34. KEEP WARM button |
| 17. Lid position mark | 35. STOP button |

ILLUSTRATIONS



ILLUSTRATIONS



OPERATION

Before first use

- Remove all accessories from appliance.
- Remove all packaging materials, labels and/or stickers from your appliance.
- Check package contents for completeness and damage. Do not operate the appliance if package content is incomplete or appears damaged. Return the appliance to Wal-Mart immediately.

Danger of suffocation!

- Packaging materials are not toys. Always keep plastic bags, foils and Styrofoam parts away from babies and children. Packaging material could block nose and mouth and prevent breathing.

NOTE:

- Ensure seal ring **(4)** is placed in lid **(21)** (ill. **(a)**).
- Ensure spillover protection **(8)** at the back of appliance is attached properly so that excessive liquid does not spill (ill. **(b)**).
- Clean your appliance and all accessories thoroughly before using for the first time (↳ Cleaning and Maintenance).

Assembly

- Attach float valve silicone cap **(6)** on bottom side of lid **(21)**.
- Place valve protector **(5)** over inner exhaust valve **(7)** (ill. **(c)**).
- Install seal ring **(4)** on bottom of lid **(21)** between seal ring retainer **(3)** and lid **(21)** inside (ill. **(a)**).
- Ensure surface of removable container **(20)** and heating element **(14)** are clean, dry and free of any foreign objects (ill. **(d)**).
- Ensure spillover protection **(8)** is attached properly to back of cooker housing **(15)** (ill. **(b)**).
- Place appliance on clean, flat and heat resistant surface (ill. **(e)**).

CAUTION:

- Ensure air vent **(13)** on bottom of appliance is free of foreign objects.
- To prevent accidents, do not place appliance on carpets, tablecloths or paper to avoid blocking the air vent **(13)**.
- Do not cover lid **(21)** with a rag or other material when appliance is connected to mains to prevent blocking of steam release.

OPERATION

Using the appliance

Use appliance to prepare soups and stews, rice, steamed fish or vegetables or to prepare chicken, steak or other meats in a healthy way, while saving energy at the same time. The appliance can also be used for slow cooking, warming food or for browning or searing (↳ Cooking programs P01 to P09).

CAUTION:

- Only use accessories recommended by the manufacturer. Do not place any other materials in the appliance.
- Do not cover or insert any objects into the air vent **(13)**.
- Never let power cord **(12)** come in contact with cooker housing **(15)** during use.
- Provide adequate headroom for the appliance when in use, hot steam is released from exhaust valve **(1b)** during cooking.
- ALWAYS add/use water when using program P01 to P08.

Danger of burns!

- Always pay special attention when placing or removing accessories and food from the appliance. Never place your bare hand inside the appliance, or touch the lid **(21)** or cooker housing **(15)** when appliance is plugged in and switched on (ill. **(f)**). It is recommended to always use oven mittens.
- Escaping steam can burn.
- Always keep clear from exhaust valve **(1b)** when appliance is in use.
- When adjusting the exhaust valve handle **(1a)** exercise extreme caution, hot steam is released through the exhaust valve **(1b)**.





NOTE:

- The appliance has a rated power of 1000W. Before plugging it into the wall outlet, ensure the electrical circuit is not overloaded with other appliances. This appliance should always be operated on a separate 120V ~ 60Hz wall outlet.


Opening and closing lid

- To close, place lid **(21)** on cooker housing **(15)** (ill. **(g)**). Ensure lid position indicator **(22)** is aligned with lid position mark **(17)** on cooker housing **(15)**. Ensure no food residue is stuck between lid **(21)** and cooker housing **(15)** (ill. **(h)**).
- Turn lid **(21)** clockwise to lock lid **(21)** with lid handle **(23)**. Lid position indicator **(22)** on lid **(21)** is aligned with lid position mark **(17)** on cooker housing **(15)** (ill. **(i)**).

OPERATION

- To open, switch off appliance by pressing **STOP** button (35) and remove plug (12) from mains. Wait for appliance to cool down until the float valve (2) drops down. Turn lid handle (23) counterclockwise to unlock lid (21). Lid position indicator  (22) is aligned with lid position mark ▲ (17) on cooker housing (15) (ill. ). Do not open lid (21) before internal pressure has been released completely. No excessive force should be required to turn lid (21). If lid (21) cannot be moved easily, ensure exhaust valve handle (1a) is on venting position  (ill. ) and float valve (2) has dropped down.

NOTE:

- Never detach the exhaust valve (1b) from appliance when moving the exhaust valve handle (1a).
- After preparation of liquid foods (porridge or soup), do not move the exhaust valve handle (1a) or hot liquid vapor may spill out from the exhaust valve (1b). Remove plug (12) from mains and let appliance cool down until float valve (2) drops down by itself.
- When preparing larger quantities of food, do not move the exhaust valve handle (1a) or hot liquid vapor may spill out from the exhaust valve (1b). Remove plug (12) from mains and let appliance cool down until float valve (2) drops down by itself.
- To quickly open the lid, turn exhaust valve handle (1a) to venting position  to quickly remove any internal pressure until the float valve (2) drops down (only use this opening method for non-liquid foods).

Alert sounds and tones

The appliance has several sounds to indicate different operations and notifications.

Operation	Sound
Connecting plug to wall outlet	one beep
Disconnecting plug from wall outlet	melody
Operational buttons	one beep
Start cooking operation	one long beep
Changing lid position while connected to mains	melody
Changing lid position while program running	continuous beeps
Finish cooking operation	three beeps (long third beep)
Error (→ Troubleshooting)	continuous beeps

OPERATION


Cooking programs P01 to P09

Program	Application	Default cooking time (min)	Cooking time range	Delay timer function	Keep warm time after program ends
P01	SLOW COOK	240	30min - 20hrs	10min - 24hrs	12hrs
P02	SOUP/STEW	35	1min - 2hrs	10min - 24hrs	12hrs
P03	RICE/ RISOTTO	14 - 18	-	10min - 24hrs	12hrs
P04	FISH STEAM	10	1min - 2hrs	10min - 24hrs	12hrs
P05	STEAK/MEAT	30	1min - 2hrs	10min - 24hrs	12hrs
P06	CHICKEN	20	1min - 2hrs	10min - 24hrs	12hrs
P07	VEGETABLE STEAM	8	1min - 2hrs	10min - 24hrs	12hrs
P08	BEANS/ LENTILS	35	1min - 2hrs	10min - 24hrs	12hrs
P09	BROWN/ SEAR	30	-	-	-
	KEEP WARM	120	10min - 24hrs	-	-



NOTE:

- Cooking time starts when internal pressure is built up. The time required for internal pressure built up depends on quantity of food inside removable container.
- Ensure float valve **(2)**, valve protector **(5)**, float valve silicone cap **(6)**, inner exhaust valve **(7)** are not blocked, clean and free of any residue.
- Ensure seal ring **(4)** is attached properly before starting any operation (ill. **(a)**).
- Ensure air vent **(13)** on bottom of appliance is free of foreign objects.
- Ensure surface of removable container **(20)** and heating element **(14)** are clean, dry and free of any foreign objects.


OPERATION

- Ensure spillover protection **(8)** is attached properly to back of cooker housing **(15)** (ill. **(b)**).
- Place appliance on clean, flat and heat resistant surface (ill. **(e)**). Provide adequate headroom for the appliance when in use, hot steam is released from exhaust valve **(1b)** during cooking.
- Before connecting to mains ensure exhaust valve handle **(1a)** is on sealing position  to prevent burns (ill. **(l)**).
- Insert plug **(12)** into wall outlet (ill. **(m)**). Display **(28)** turns on and shows four flashing bars "----".
- Place removable container **(20)** on clean, flat and heat resistant surface.
- Fill removable container **(20)** with food. Do not place too much food in removable container **(20)** (ill. **(n)**). Ensure removable container **(20)** is free of residue on the outside before placing in inner housing **(19)** (ill. **(d)**).
- Carefully place removable container **(20)** in inner housing **(19)** (ill. **(o)**).
- Close lid **(21)** (↳ Opening and closing lid).

NOTE:





- When using P01 – P08, exhaust valve handle **(1a)** must be placed on sealing position  (ill. **(l)**).
 - When using P09, lid **(21)** should not be placed on appliance.
 - Do not fill the unit over $\frac{3}{5}$ full. When cooking foods that expand during cooking such as rice or dried vegetables, do not fill the unit over $\frac{1}{2}$ full. Overfilling may cause a risk of clogging valves and developing excess pressure.
- Press **MENU** button **(29)** to select desired program. The display **(28)**, showing selected program and menu symbol  **(25)** and **START** button **(27)** indicator light are flashing.

NOTE:

- Program can alternatively be selected using +/- buttons **(30)**. Press + button **(30)** to select next program, press – button **(30)** to select previous program.
- While selected program is flashing on display **(28)**, default cooking time can be adjusted. Press **TIME COOK** button **(31)**, time cook symbol  **(26)** flashes while cooking time is adjustable. Press + button **(30)** to increase or - button **(30)** to decrease cooking time (refer to cooking program table).
 - For program 1, press **TIME COOK** button **(31)** once to adjust hours, press again to adjust minutes.

OPERATION



NOTE:

- When using P03 and P09, default cooking time cannot be adjusted.
- When using P09 and keep warm, delay timer cannot be adjusted.
- Place exhaust valve handle **(1a)** on either venting  (ill. ) or sealing position  (ill. )
- Press **START** button **(27)** or wait for 10 seconds to start program with selected cooking time. The display **(28)** shows selected program and **START** button **(27)** indicator lights up. When using program P01, the display **(28)** shows remaining cooking time.

CAUTION:

- During use and when opening lid **(21)**, hot steam is released. Keep hands and face clear.
- Always keep clear and do not get close to exhaust valve **(1b)** when venting steam.
- Do not cover float valve **(2)**, inner exhaust valve **(7)**, exhaust valve **(1b)** and/or air vent **(13)** of the appliance.

NOTE:

- When appliance is pressurized, float valve **(2)** will rise and steam may be released periodically. This is no reason for concern and is normal during operation.
- When selected program is finished, press **STOP** button **(35)** to switch appliance off or appliance switches to keep warm function automatically.
- Place exhaust valve handle **(1a)** on venting position  (ill. ) to release any remaining pressure before opening lid **(21)**.

CAUTION:

- Before attempting to open lid **(21)**, wait for appliance to cool down and for float valve **(2)** to drop down.
- When moving the appliance, use appliance handles **(18)**, do not use lid handle **(13)** to carry or move the appliance.
- Open lid **(21)** (↔ Opening and closing lid).


OPERATION

Danger of burns!

- Always pay special attention when placing or removing accessories and food from the appliance. Never place your bare hand inside the appliance, or touch the lid (21) or cooker housing (15) when appliance is plugged in and switched on (ill. (f)). It is recommended to always use oven mittens.
 - Escaping steam can burn.
 - Always keep clear from exhaust valve (1b) when appliance is in use.
 - When adjusting the exhaust valve handle (1a) exercise extreme caution, hot steam is released through the exhaust valve (1b).
-
- Carefully remove lid (21) from cooker housing (15).
 - Carefully remove food and place onto suitable dish.
 - Allow appliance to cool down completely before cleaning (↳ Cleaning and Maintenance). Clean after every use.

Keep warm function

Your appliance has a keep warm function to keep food warm for up to 24 hours. If cooking program is not stopped when completed, keep warm function will automatically start for 12 hours. Keep warm function can also be used without running another program before.

- Place removable container (20) on clean, flat and heat resistant surface.
- Fill removable container (20) with food. Do not place too much food in removable container (20).
- Carefully place removable container (20) in inner housing (19).
- Close lid (21) (↳ Opening and closing lid).
- Place exhaust valve handle (1a) in sealing position  (ill. (l)).
- Press **KEEP WARM** button (34). Display (28) shows default countdown "2:00". The hour and **KEEP WARM** indicator are flashing.
- Use +/- button (30) to adjust hour.
- Press **KEEP WARM** button (34) twice to adjust minutes with +/- buttons (30).
- Press **START** button (27) or wait for 10 seconds to begin operation.
- Press **STOP** button (35) at any time to end keep warm function or wait until program has finished.
- Open lid (21) (↳ Opening and closing lid).




OPERATION

Danger of burns!

- Always pay special attention when placing or removing accessories and food from the appliance. Never place your bare hand inside the appliance, or touch the lid (21) or cooker housing (15) when appliance is plugged in and switched on (ill. f). It is recommended to always use oven mittens.
 - Escaping steam can burn.
 - Always keep clear from exhaust valve (1b) when appliance is in use.
 - When adjusting the exhaust valve handle (1a) exercise extreme caution, hot steam is released through the exhaust valve (1b).
-
- Carefully remove lid (21) from cooker housing (15).
 - Carefully remove food and place onto suitable dish.
 - Allow appliance to cool down completely before cleaning (↳ Cleaning and Maintenance). Clean after every use.

Delay timer function

Your appliance has a delay timer function for delayed start of a selected program from 10 minutes up to 24 hours.

- Set desired program (↳ Cooking modes P01 to P09).
- Press **DELAY TIMER** button (33). Display (28), showing default timer "2:00", menu symbol  (25), delay timer symbol  (24) and **START** button (27) indicator light are flashing.
- Adjust delay timer function hour with +/- button (30)
- Press **DELAY TIMER** button (33) twice to adjust countdown minutes with +/- buttons (30).
- Press **START** button (27) or wait for 10 seconds to begin delay timer function. When set time has passed, operation will begin according to selected program. **START** button (27) indicator light is flashing and display (28) shows delay timer symbol  (24) until cooking program starts.

General precautions when food preparation is complete

- Inspect seal ring (4) after use to ensure it is intact and does not show any deformation.
- Empty spillover protection (8) on back of cooker housing (15). Replace after cleaning.
- Inspect valve protector (5), exhaust valve handle (1a), float valve (2) and inner exhaust valve (7), clean if required (↳ Cleaning exhaust valve).

HINTS AND TIPS

- This appliance can be used to have your breakfast, lunch or dinner ready and warm by the time you wake up, return from work or from outside activity with the help of delay timer function.
- To avoid scratching of your appliance remove hard shells of crustaceans or shellfish before cooking.
- Do not use delay function for recipes which contain foods that can turn bad easily (e.g. raw eggs or raw fish).
- P09 does not allow selection of keep warm or delay timer function.
- P03 and P09 do not allow adjusting default cooking time.

CLEANING AND MAINTENANCE

Proper maintenance will ensure many years of service from your appliance. Clean the appliance after every use. The appliance contains no user serviceable parts and requires little maintenance. Leave any servicing or repairs to qualified personnel.

CAUTION:

- Always press **STOP** button (35) and remove plug (12) from wall outlet. Allow all parts of appliance to cool down completely.

NOTE:

- Do not immerse power cord and plug (12) or appliance into water or any other liquid (ill. (P)). Do not use abrasive cleaners, steel wool or scouring pads. Dry all parts thoroughly after cleaning, before using or storing the appliance. Ensure that no water enters the appliance housing.
- Remove removable container (20) from inner housing (19).
- Wipe cooker housing (15), control panel (16), inner housing (19) and heating element (14) of appliance with damp sponge, cloth or nylon scouring pad and some mild detergent if needed. Remove food residue with damp cloth or toothpicks.
- Soak removable container (20) and seal ring (4), spillover protection (8), measuring cup (11), soup ladle (9) and rice scoop (10) in hot soapy water and clean with sponge. The removable container (20) is dishwasher safe.
- To remove float valve (2) for cleaning, take off float valve silicone cap (6) from bottom of lid (2) and turn lid upside down so the lid handle (23) is facing down. Float valve (2) should fall out without requiring force.
- Soak float valve (2) and float valve silicone cap (6) with soapy water and clean with sponge. Remove food residue with damp cloth or toothpicks.

CLEANING AND MAINTENANCE

- Replace float valve **(2)** into the lid **(21)**. While securing the float valve **(2)** with your hand, turn lid **(21)** upside down and place float valve silicone cap **(6)** onto underside of the float valve **(2)**.

Cleaning exhaust valve

NOTE:

- **Clean the exhaust valve and valve protector only if a build up of residue is noticeable.**
- Detach valve protector **(5)**. Hold with three fingers on upper side and gently pull away from seal ring retainer **(3)** towards middle of lid **(21)** (ill. **(9)**).
- Detach exhaust valve **(1b)** (ill. **(r)**).
- Inspect valve protector **(5)**, exhaust valve handle **(1a)**, float valve **(2)** and inner exhaust valve **(7)**, clean and remove any residue.
- Attach valve protector **(5)**. Place over float valve **(2)** and inner exhaust valve **(7)** and gently push down. If placed in position correctly, it should not be easily removable.
- Replace exhaust valve **(1b)**.

NOTE:

- Dry all parts and surfaces thoroughly before use. Make sure that all parts and surfaces are completely dry before connecting appliance to wall outlet.

Storage

- Before storage, always make sure the appliance is completely cool, clean and dry.
- It is recommended to store the appliance in a dry place.
- Store the appliance on a stable shelf or in a cupboard. To avoid accidents, ensure that both the appliance and its power cord **(12)** are beyond reach of children or pets.

TROUBLESHOOTING

Problem	Cause	Solution
Appliance not working	Appliance not plugged in	Insert plug into wall outlet.
	Wall outlet not energized	Check fuses and circuit breaker
	Lid is not in place	Position lid correctly
Food not fully cooked	Cooking time too short	Extend cooking time
	Incorrect program used	Change cooking program to suitable program
Food overcooked or burnt	Cooking time too long	Reduce cooking time
	Incorrect program used	Change cooking program to suitable program
Rice too hard or too soft	Too little or too much water added to rice	Ensure correct amount of water is added according to recipe
Float valve does not rise	Not enough food in removable container	Add food/water to removable container
	Residue on float valve	Clean float valve
Steam is released from exhaust valve without break	Exhaust valve handle is not in steam sealing position	Turn exhaust valve handle to sealing position
	Pressure control is not working properly	Contact support
Lid cannot be closed easily	Seal ring is not installed correctly	Check and adjust seal ring position
	Float valve is standing out	Lightly press float valve down

TROUBLESHOOTING

Problem	Cause	Solution
Lid cannot be opened easily	Appliance is still pressurized	Wait for appliance to cool down and use steam release to reduce internal pressure
	Float valve is stuck while standing out	Use chopstick or handle of thin kitchen utensil to slightly push float valve down – do not use bare fingers, float valve may be hot and can cause burns
Steam is leaking from lid	Lid not closed properly	Ensure lid position mark ▲ and lid position indicator 🔒 are aligned
	Seal ring not installed	Install seal ring
	Seal ring damaged or worn out	Replace seal ring
	Residue is preventing lid from closing properly	Clean lid and seal ring
Steam leaks from float valve for more than 2 minutes	Residue on float valve	Clean float valve
	Float valve silicone cap worn out	Replace float valve silicone cap

Error code	Error	Sound	Display
E1	Bottom sensor open circuit	continuous beeps	flashing
E2	Bottom sensor short circuit		
C1	Overheat protection		
E8	Pressure protection not working		

If additional assistance is needed, please contact our Customer Assistance at 1-855-451-2897 (US).

TECHNICAL DATA

Rated voltage: 120V ~ 60Hz

Rated power input: 1000W

Rated pressure: 70kPa

Volume: 6 Quart

CUSTOMER ASSISTANCE

If you have a claim under this warranty, please call our Customer Assistance Number. For faster service, please have the model number and product name ready for the operator to assist you. This number can be found on the bottom of your appliance and on the front page of this manual.

Model Number: _____ Product Name: _____

Customer Assistance Number 1-855-451-2897 (US)

Keep these numbers for future reference!

Two-year limited warranty

What does your warranty cover?

- Any defect in material or workmanship.

For how long after the original purchase?

- Two years.

What will we do?

- Provide you with a new one.
- For those items still under warranty but no longer available, WAL-MART reserves the right to replace with a similar FARBERWARE branded product of equal or greater value.

How do you make a warranty claim?

- Save your receipt.
- Properly pack your unit. We recommend using the original carton and packing materials.
- Return the product to your nearest WAL-MART store or call Customer Assistance at 1-855-451-2897 (US).

What does your warranty not cover?

- Parts subject to wear, including, without limitation, glass parts, glass containers, cutter/strainer, blades, seals, gaskets, clutches, motor brushes, and/or agitators, etc.
- Commercial use or any other use not found in printed directions.
- Damage from misuse, abuse, or neglect, including failure to clean product regularly in accordance with manufacturer's instructions.

How does state law relate to this warranty?

- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.
- This warranty is in lieu of any other warranty or condition, whether express or implied, written or oral, including, without limitation, any statutory warranty or condition of merchantability or fitness for a particular purpose.
- WAL-MART, FARBERWARE and the product manufacturer expressly disclaim all responsibility for special, incidental, and consequential damages or losses caused by use of this appliance. Any liability is expressly limited to an amount equal to the purchase price paid whether a claim, however instituted, is based on contract, indemnity, warranty, tort (including negligence), strict liability, or otherwise. Some states or provinces do not allow this exclusion or limitation of incidental or consequential losses, so the foregoing disclaimer may not apply to you.

What if you encounter a problem with this product while using it outside the country of purchase?

- The warranty is valid only in the country of purchase and if you follow the warranty claim procedure as noted.

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